

# Frequently Asked questions

## What is Injoos

Q. What is Injoos team-ware?

A. Injoos Team-ware is a next generation collaboration platform that combines the simplicity and UGC features of social networks with the power of enterprise document, project and knowledge management tools in a single, hosted web based application.

For more information on Injoos team-ware: <http://www.injoos.net/home/products>

Q. Is Injoos Yet Another Social networking site?

A. We feel that social networking has changed the way people collaborate online, but business and organizations still use email as the only tool to communicate. Injoos provides social networking tools in a closed and secure environment, coupled with various business applications.

See what organizations do with Injoos: <http://www.injoos.net/home/solutions>

Q. How is Injoos team-ware different from Yahoo or Google groups?

A. Yahoo and Google groups are old and very limiting products as they are based on email. Injoos provides more interesting and productive ways to collaborate with your team members, thus reducing your clutter on emails.

To get more insight on various features of Injoos: <http://www.injoos.net/home/features>

Q. What is the meaning of “Injoos”?

A. Well Injoos was coined from In (Information) + Joos (Juice) which signals our goal of providing users with the most useful information, cutting down the clutter and improving personal and team productivity. Obviously there are more reasons than one that we choose Injoos and we can sit down for a chat on that someday.

Q. Do I need to install any software on my Laptop/PC before I use Injoos?

A. Injoos native web application does not require any software to be installed on your Laptop/PC. With just a browser & internet connection you are set to enjoy next generation collaboration.

## Joining Injoos

Q. I have received an email invite from a group on Injoos. How do I join the group?

A. Please click on the invite link and you will be asked to register if you are a first time user on Injoos. You can avoid creating yet another user ID and password (See the Q. Do I need to register to Injoos?)

Q. Why is it not allowing me to login even though I have completed registration?

A. There is still one more crucial step in verifying your email. It is simple, just click the link you have received on the email and you are set to use Injoos. This has been done to ensure your and your team's security.

Q. Do I need to register to Injoos?

A. Injoos is Open ID compliant so you can use your Google, Yahoo and your Open ID user name and password to register and login to Injoos. So now you don't have to remember another User ID and password.

Q. What can I do after registering to Injoos?

A. Injoos is a powerful collaboration platform with whole host of features. Refer to our quick start guide for how to jump start your injoos experience. < Add Link to pdf >

## Creating your team workspace Injoos

Q. Do I need to pay before I can create a team workspace (group) on Injoos?

A. We have a 30 day free trial on all the packages. You will need to register with us through your Paypal account. We will charge your account only after completion of the trial period. You have the option of canceling within the trial period.

For more on the pricing packages: <http://www.injoos.net/home/pricing>

Q. What is 'Pay as you go' model?

A. Based on your usage needs and requirements you can upgrade to one of the higher packages or choose to increase your file storage or add some of the premium features. This way you have the flexibility to start small and grow based on your needs.

Q. Where is Injoos team-ware hosted?

A. Injoos team-ware is hosted with a leading cloud computing provider in USA. Data center security is a critical concern; therefore, they have put enterprise-grade security measures in place.

Q. What is the difference between the hosted and the onsite version?

A. Injoos team-ware is a completely hosted solution (SaaS) where you only need just a browser and internet connection to access the application 24 X 7. This solution is ideal for teams, organizations and Small and Medium Businesses. It cuts down the cost and is available for instant use. Users have a flexible option of choosing from various subscription bundles available. Also we provide your teams with chat support and detailed documentations viz. Help Files, Faqs, Forums, Demos etc.

Injoos team-ware also has an onsite version which can be installed on a server inside an organization's intranet. Please contact us for more information on the licensing and pricing model. [contactus@injoos.com](mailto:contactus@injoos.com)